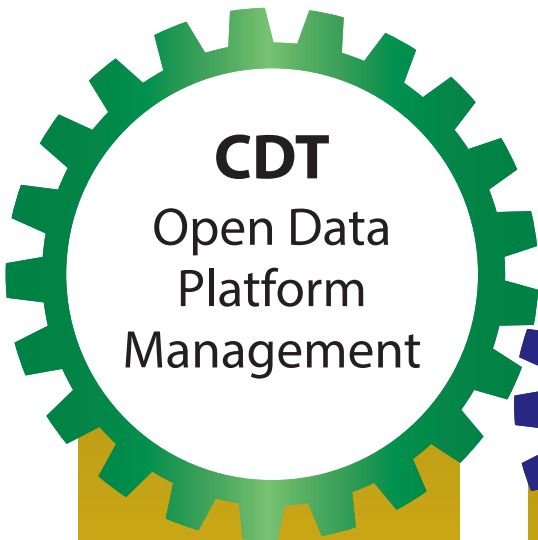
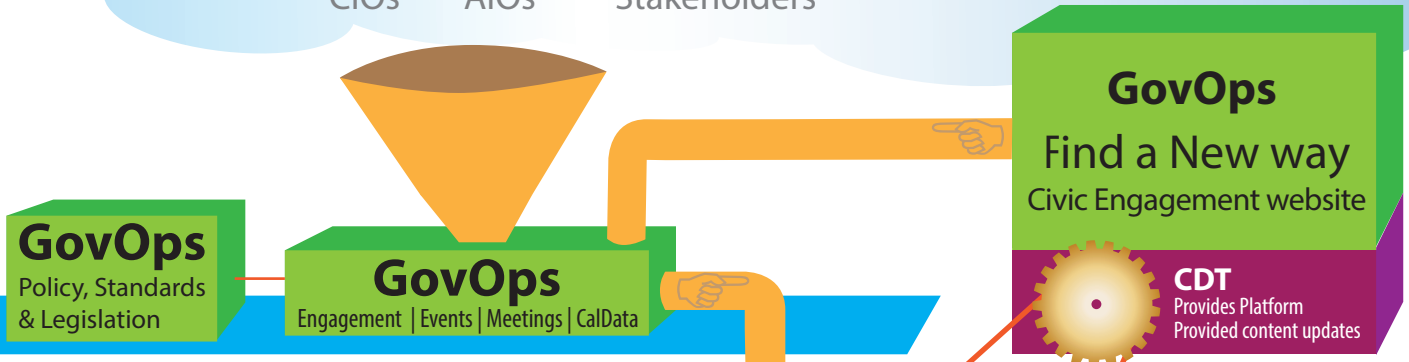


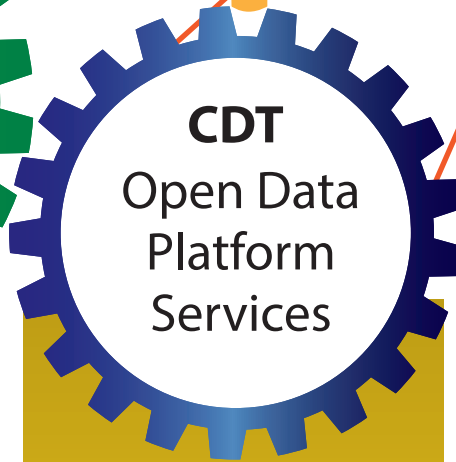
# CDT Open Data Platform Landscape

## Open Data Community

Executive Sponsors      Data Coordinators      Data Stewards  
 CIOs      AIOs      Stakeholders



- Latest/best technology**
  - > Functionality
- User management**
  - > Ticket system for users
- Tools for users**
  - > Data viz
  - > Mapping
  - > Compare/combine sets
- Integrations**
  - > GIS
  - > Other Portals
- Automation**
  - > Scripted tests
  - > Workflow - approvals
  - > Notifications
  - > Stale data refresh
  - > Harvester
    - >Groups
    - > Topics
    - > Metadata
    - > Data Dictionary
    - > Logo
    - > URL
- Data sets and resources**
- Narratives - Data Stories**



- Customer Service - OP Platform**
  - > Account set up
  - > Training
  - > Tech Support
  - > Account maintenance
    - > regular check ins on dataset freshness
    - > check ins on groups/user contact info
- Documentation**
  - > Customer/User Guide
  - > Workflow starting at user account creation
  - > Criteria for harvesting
- Online and in-person provides**
  - > Tips on Data visualizations, data automation
  - > Links to free online resources
  - > Workshops or group sessions to educate and assist
  - > Support for data.ca.gov participation in events

## CDT's Open Data Mission

The Office of Digital Innovation provides the tools to empower all Californians and Government Entities to participate and have a voice in solving public problems using open data to make data-driven decisions.