Civic Data & Public Libraries

Exploring Data, Solving Problems Giving Feedback

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"How might we make data work for individuals and communities?"

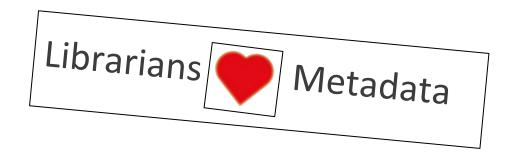
Why Libraries?

"...the library as an institution has been fundamental to the success of our democracy. Libraries provide access to the skills and knowledge necessary to fulfill our role as active citizens. Libraries also function as essential equalizing institutions in our society. For as long as a library exists in most communities, staffed with trained librarians, it remains true that individuals' access to our shared culture is not dictated by however much money they have."

– John Palfrey, <u>BiblioTech: Why Libraries Matter More Than Ever in the Age of Google</u>

And what about librarians?

 Information professionals rooted in communities; connect communities to information



Equity



data is available



you can access the data





you can leverage data to create change

Curriculum + 462 attendees and counting!



Librarians and Civic Technologists Create Curriculum (DONE! 4 1 -2hr classes: definitions, uses, basic statistics, charts and graphs, answering your own question)



Libraries that helped create curriculum tested it and we made changes based on feedback (Done!)



Accepted 26 beta testers, provided two -day in -person training and now tested it in their communities.(Done!)







Open Data Staff Training

- High Attendance & Enthusiasm 233 attendees at staff trainings
- Informal signs of continued use emails, requests for more classes
- Widespread agreement that reference librarians should be familiar with open data sources and tools, and be ready to direct community members to open data and one-on-one training, as needed.

Community Training

- Enthusiasm 229 attendees at community trainings and more to come
- Small classes, despite vigorous outreach
- Challenging to have different technology skills among participants

Open Data Questions from Participants

- Which skilled nursing facilities in Long Beach have the best inspection rating?
- Crime rate near my house/kids' schools
- Where can I find first-time homebuyer data?
- What is the air quality by my house?
- # of car accidents resulting from drugs?
- How many home-based businesses are in LA?

- Broadband access in Washington State?
- What are the most diverse cities in LA County?
- # of adults by a geography with a cognitive disability
- State trends in library science profession
- Compare school quality data and funding
- Government budgets/spending

After taking our class, 18% of community participants said they were Very likely to use open data in their life.

Profile: San Jose, CA

- Member of new citywide Data Strategy Team
- Library <u>IS</u> an information management center that provides training and access to public
- Knowledge of Privacy
- Knowledge of how to organize information
- #metadatanerds

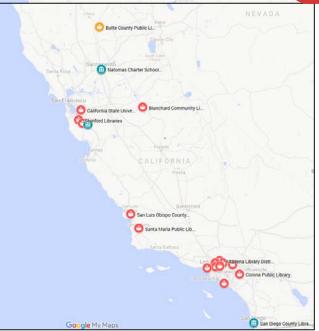


Profile: Everett, WA

- City library and IT have an informal partnership
- City IT developing data and portal
- Library as educator for the public focused on
 - How to make data findable
 - How to manage a catalog
- Data Equity training will coincide with portal launch Fall
 2018

EVERETT PUBLIC





Alpha Testers + Curriculum Builders

Asotin County Library, Butte County Library, Spokane Public Library, San Jose Public Library, San Diego

Beta Testers

Altadena Library District Arcadia Public Library Blanchard Community Library Cal State University, East Bay Corona Public Library Glendale Library, Arts & Culture Los Angeles Public Library Mount Vernon City Library Natomas Charter School Library Richland Public Library San Diego County Library San Luis Obispo County Library Santa Maria Public Library Santa Monica Public Library Spokane County Library Sunnyvale Public Library University of La Verne University of Puget Sound Walla Walla County Rural

Library

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